

Preferred Stack

Ubuntu, Apache, NGINX, NODE, MySQL, KnockOut, Kendo

Other Technical Experience

- Windows, Apple OS, Exchange Server, Cisco IOS, Linux, Vmware, KVM, Apple iOS, Android OS
- TCP/IP, IIS, Javascript, lua, Python, C#, Golang, bash shell, Powershell, T-SQL, Unity3D
- Network, database, web, software, game, and backup designs. Troubleshooting mindset. Superb interactive documentation. SOP technical and business writing. AGILE, SAFE, SCRUM, KANBAN, LEAN methodologies practiced.

RELEVANT PROFESSIONAL EXPERIENCE

Santander Consumer USA Software Engineer III: Dallas, TX Mar 2015 - current

- Mentor team members and assigned intern. Guiding in study material and problem solving
- Automate standard operating procedures using powershell and innovation
- Promote company hackathon and create challenges
- Solidify business and technical requirements for AGILE framework user stories and developer tasks
- Design within proprietary framework in order to present multiple solutions for business
- TDD Code to deadline and specs
- Review code and maintain code standards

Beba, Inc Dev Ops: Remote, FL Jan 2011 - Jan 2015

- Ensure 70% code coverage of existing client site code
- Maintain servers with 99.9% uptime
- Working with Linux, PHP, MySQL, HTML, CSS, Javascript to create solutions
- Develop new websites and backend processes
- Order and maintain Digital Ocean and AWS vps

American Marketing and Mailing Services Operations Engineer: Tampa, FL Oct 2013 - Jan 2015

- Manage over 50 servers with an additional 30+ VMs, 40+ websites, thousands of databases, 45+ workstations and 70+ back end asynchronous processes with 95% uptime by utilizing custom dev tools as well as Nagios, graphite, selenium, imacros
- Deploy Microsoft Exchange and migrate existing postfix for Custom CRM solution deadline
- Design over 170 technology operation SOPs specific to AMMS improving effectiveness and reducing obscurity
- Research & write AMMS Security Policy with 12 addenda for PCI & HIPAA compliance risk assessment/audits in 30 days

Coldwell Banker HPW Helpdesk Support: Raleigh, NC Jul 2010 - Dec 2012

- Coordinated migration of 700 accounts from local exchange server solution to cloud based server solution
- 85% of tickets resolved without escalation during peak season. (Average 40-80 tickets daily during peak season)
- Designed & delivered 8 comprehensible presentations and workshops concerning new cloud based system
- 699 out of 700 customers satisfied
- Workstation scripting to repetitive problems, ultimately reducing department workload.

EDUCATION

Westwood College Student: Fort Worth, TX Jun 2006 - Oct 2008

- Associate of Applied Science Degree in Computer Network Engineering
 - Graduated October 2008

REFERENCES AVAILABLE UPON REQUEST